

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC ☒ CLEC ☐ ILEC ☐ Wireless 242476

CERTIFICATED COMPANY INFORMATION

Company Name	FEIN/SSN
Charter Fiberlink SC-CCO, LLC	
Dbal/fka	Telephone #
	314 965-0555
Mailing Address	
12405 Powerscourt Drive	
City, State, Zip Code	
St Louis, MO 63131	
Business Location	
Same as above	
City, State, Zip Code	County St Louis

REGISTERED AGENT INFORMATION

Registered Agent: _____
Mailing Address: _____
City, State, Zip Code: _____

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Patti Lewis, VP Service Fulfillment
General Manager (Include address if different than above.)
 314 543-5720 / 314 288-3555 / CFL.Regulatory@chartercom.com
 Telephone Number Facsimile Number E-mail Address
- B. Glenda Riley, Telephone Customer Care Advocacy Manager 941 Charter Commons, Town and Country, MO 63017
Customer Relations /Complaints Representative (Include address if different than above.)
 636 220-2090 / 636 207-5130 / Glenda.riley@chartercom.com
 Telephone Number Facsimile Number E-mail Address
- C1. Michael Henry, Telephone Customer Care Advocacy Manager 941 Charter Commons, Town and Country, MO 63017
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
 864 297-2248 / 864 297-2236 / Michael.henry@chartercom.com
 Telephone Number Facsimile Number E-mail Address
- C2. 866 700-3761
Customer Contact (Toll Free Number)
- D. NOC
Engineering Operations (Include address if different than above.)
 866 248-7662 / / DLcorpnsoctechs@chartercom.com
 Telephone Number Facsimile Number E-mail Address
- E. NOC
Test and Repair (Include address if different than above.)
 866 248-7662 / / DLcorpnsoctechs@chartercom.com
 Telephone Number Facsimile Number E-mail Address

F. NOC
Emergencies (During non-office hours)
866 248-7662 / / DLcorpnsoctechs@chartercom.com
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Betty Sanders, Director Regulatory Affairs
Regulatory Officer (Include address if different than above.)
314 288-3259 / 314 288-3555 / Betty.sanders@chartercom.com
Telephone Number Facsimile Number E-mail Address

H. Betty Sanders, Director Regulatory Affairs
Dual Party Mailings (Name)
12405 Powerscourt Drive, St Louis, MO 63131
Mailing Address
314 288-3259 / 314 288-3555 / Betty.sanders@chartercom.com
Telephone Number Facsimile Number E-mail Address

I. Sharon Wallheimer, Regulatory Specialist
Interim LEC Fund Mailings (Name)
12405 Powerscourt Drive, St Louis, MO 63131
Mailing Address
314 543-5665 / 314 288-3555 / Sharon.wallheimer@chartercom.com
Telephone Number Facsimile Number E-mail Address

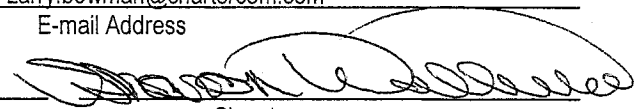
J. Sharon Wallheimer, Regulatory Specialist
Universal Service Fund Mailings (Name)
12405 Powerscourt Drive, St Louis, MO 63131
Mailing Address
314 543-5665 / 314 288-3555 / Sharon.wallheimer@chartercom.com
Telephone Number Facsimile Number E-mail Address

K. Sharon Wallheimer, Regulatory Specialist
Gross Receipts Mailings (Name)
12405 Powerscourt Drive, St Louis, MO 63131
Mailing Address
314 543-5665 / 314 288-3555 / Sharon.wallheimer@chartercom.com
Telephone Number Facsimile Number E-mail Address

L. Larry Bowman, Manager Telephone Tariffs
Lifeline Mailings (Name)
12405 Powerscourt Drive, St Louis, MO 63131
Mailing Address
314 543-5855 / 314 288-3555 / Larry.bowman@chartercom.com
Telephone Number Facsimile Number E-mail Address

Sharon Wallheimer
This form was completed by (print name)

Regulatory Specialist
Title


Signature
3/15/13
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

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